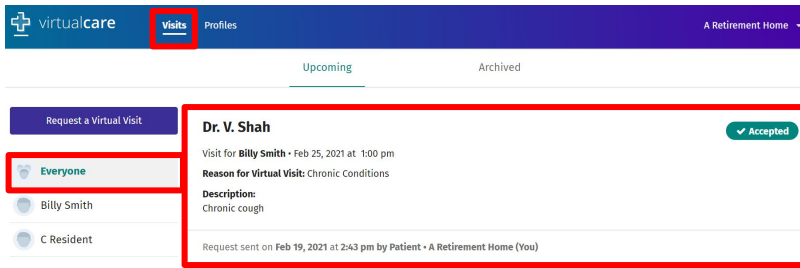
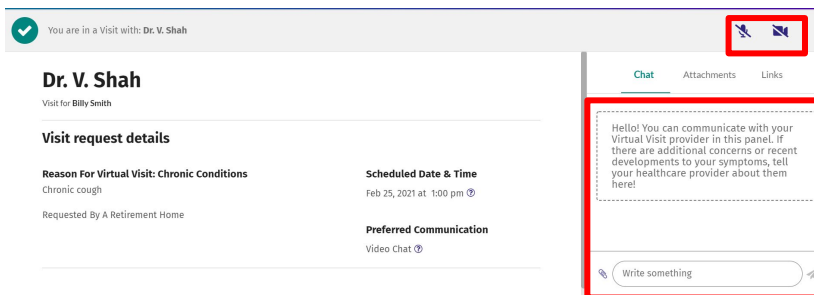


Facilitating Visits for Residents

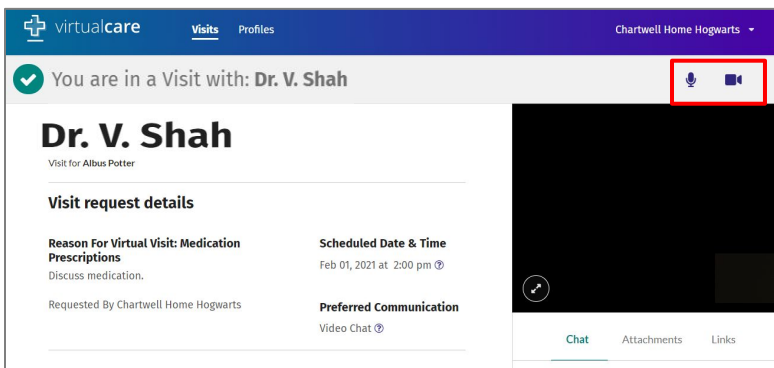
Please follow the steps below to facilitate virtual visits for residents.



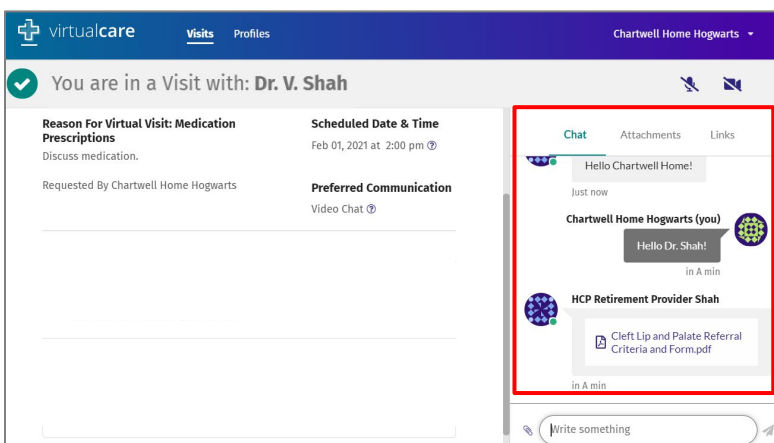
1 Welcome the resident into the designated virtual visit room at the home. Next, login to VirtualCare, go to the **Visits** tab, and click on the visit scheduled for the resident.



2 Once in the visit room, turn on your microphone and camera and wait for the physician to join. The chat section can be used to communicate with the physician as needed.



3 Once the physician has joined, they will turn on their camera and microphone enabling both parties to see and hear one another. At this point, the visit can begin.



4 If needed, the physician will be able to provide the following forms:
Prescriptions: The physician will directly send the prescription to the pharmacy and confirm in the chat.
Lab Requisitions and other forms (i.e. imaging requests): The physician will directly send this to you as an attachment via the chat window in the virtual visit. Click on the requisition to download/print it off.