

Requesting Virtual Visits with Physicians

In order for residents to be seen by a virtual physician, you will need to submit a virtual visit request on the resident's behalf. The resident will need to be registered to your home's VirtualCare site before a visit can be requested.

🕂 virtual care	Visits	Profiles	Chartwell Home Hogwarts 👻
		Upcoming	Archived
Request a Virtual Visit			No upcoming Virtual Visits
 Everyone Dede Granger 			It looks like there are no Virtual Visits for this person.
Albus Potter			
Chartwell Home Hogwar (You)	rts		

To request a virtual visit for a resident, login to VirtualCare and click **Request a Virtual Visit**.



한 virtual care	Visits	Profiles	A Retirement Home 👻				
		Upcoming Archived					
Request a Virtual Visit		Dr. V. Shah Visit for Billy Smith - No date or time Reason for Virtual Visit: Chronic Conditions	A Requested				
Billy Smith		Description: Chronic cough Request sont on Feb 19, 2021 at 2:43 pm by Patient - A Retirement Home (You)					
C Resident							

Follow the instructions on screen to specify the following:

- Name of resident for whom visit is being requested
- Reason for the request
- Description: Input resident's preferred appointment time as per the physician's schedule, a brief description of reason for visit and the resident's preferred pharmacy for an prescriptions
- Preferred method of communication

Once all of the above have been completed, please proceed to submit the request.

• Attachments: If it is the residents first virtual visit, remember to attach the residents medication list.

The new visit request will appear at the top of the **Visits** list under the **Upcoming** section for that specific resident. The visit status will change to **Accepted** when confirmed by the clinic staff.

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