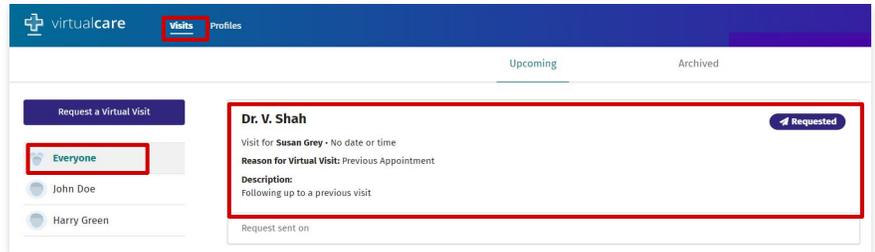


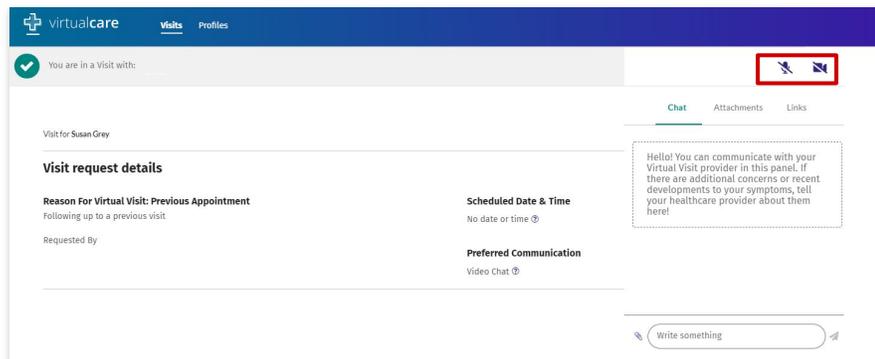
Facilitating Visits for Patients

Please follow the steps below to facilitate virtual visits for residents.

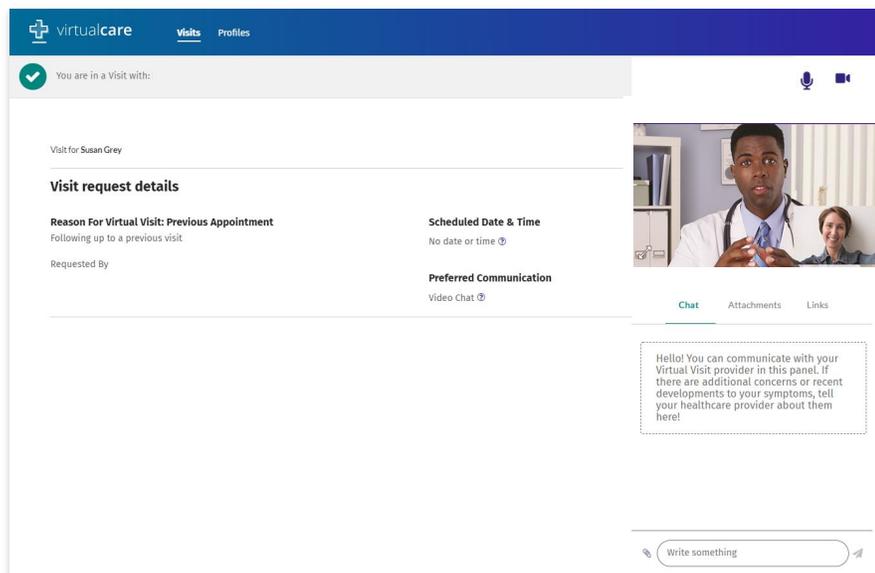
1 Guide the patient to the designated virtual visit room. Log in to VirtualCare, navigate to the **Visits** tab, and select the visit scheduled for the patient



2 Once in the visit room, enable the microphone and camera. The physician will join shortly. The chat section can be used to communicate with the physician or medical office administrator, as needed.



3 Once the physician has joined, they will turn on their camera and microphone enabling both parties to see and hear one another. At this point, the visit can begin.



4 If needed, the physician will be able to provide the following forms:
Prescriptions: The physician will directly send the prescription to the pharmacy and confirm via chat.
Lab Requisitions and other forms (i.e. imaging requests): The physician will directly send this to you as an attachment via the chat window in the virtual visit. Click on the requisition to download and print.