

VirtualCare is now available

Timely, accessible and secure support for patients

Another way we care

NEW! VirtualCare walk-in video consults are now available to all CATC patients!

We are excited to expand our services to include access to high-quality acute care with virtual physicians who understand the unique needs of our patients.

Virtual physician appointments are conducted on-site for convenient and timely access to care through CATC.

Virtual walk-in visits are ideal for episodic concerns, such as:

- Treatment of minor ailments (e.g., UTI or rashes)
- Request or review of lab or imaging results
- Mental health concerns
- Discuss chronic conditions (e.g. hypertension, diabetes, thyroid issues)
- Non-narcotic prescription refills



Easy and Flexible Communication: Multi-model communications via video, audio, and chat messaging



Visit Notes: With client consent, virtual physician visit notes can easily be shared with the care team



Private and Secure Connection: Canadian cloud-based application fully compliant with PHIPA, PIPEDA, and the HITECH Act



Clinical resources: Prescriptions* and forms (e.g. lab and diagnostic imaging requisitions) are directly sent through VirtualCare

*Excludes narcotics